



LADR Mediators



The Riga Graduate School of Law in co-operation with
The Barrister Mediators
LAMBBUILDING ALTERNATIVE DISPUTE RESOLUTION
Lamb Building, Temple, London

offer a two-day intensive course for
practising mediators and conflict managers

ADVANCED MEDIATION TRAINING

Friday/Saturday 28-29 March 2008 at 9.00-17.30

Venue: RGSL, Strelnieku iela 4 k-2, Riga, Latvia

Trainers: Paul Randolph and J David Cook (UK)

The purpose of the training is to support implementation of mediation and alternative conflict resolution methods in Latvia. Practitioners working for the Latvian public or private sector, who need advanced mediator skills training, are encouraged to participate in the course.

Training programme includes 8 mock mediations, interactive, hands-on case studies under guided supervision in commercial contractual disputes, employment, family, personal injury, tenant-landlord disputes and several theoretical lectures and group discussions.

Maximum number of participants 12.

Paul Randolph

Paul is an accredited mediator (CEDR 1999, SPC 2000) in the UK and was called to the Bar in 1971. He has mediated in a large number of professional negligence and personal injury claims, commercial contractual disputes, employment, negligence claims, property and boundary disputes and family financial conflicts. He is Course Leader/lecturer on the Mediation Skills Course at the School of Psychotherapy and Counselling. See his book *Mediation - A Psychological Insight into Conflict Resolution* co-authored with Dr Freddie Strasser, an eminent psychotherapist. Speaks French, German, Hungarian, and a little Spanish and Italian.



J David Cook

David is an accredited mediator (SPC 2005) in the UK. He was called to the Bar in 1982 and specialises in civil and commercial litigation, including contractual and negligence claims, employment, property, consumer credit, and landlord & tenant disputes. A large part of his practice is personal injury law where he has a particular interest in cases involving brain damage and psychiatric injury. He also advises in property and probate matters. He has experience of providing representation at complex mediations.



TRAINING PROGRAMME

Venue: RGSL, Strelnieku iela 4 k-2, Riga, Latvia

Friday, 28 March 2008

Day 1: Morning Session (9.00 am – 1.00 pm)

Introductions

Lecture:

Review: Conflict

- Managing Conflict
- Using Psychology in Mediation
- The Mediator's Task

Break

Lecture

Practical Aspects of Mediation – Part 1:

- Pre-Mediation Meetings
- Practical Problems with the Venue
- Practical Problems agreeing the Attendance of Parties
- The Mediation Process - Using Different Models

Training Skills

Review: Communication Skills - Part 1:

- The Importance of 'Active' Listening
- Methods of Asking Questions

Group Discussion

Mock Mediation: Supervised Case Study 1

Lunch

Day 1: Afternoon Session (2.00 pm – 5.30 pm)

Group Discussion

Lecture

The Psychological Blockages to Resolution – Part 1:

- Dealing Effectively with Self Esteem
- Dealing Effectively with Values & Value Systems

Training Skills

Review: Communication Skills - Part 2:

- The Importance of Being Heard
- Verbal Interventions: Reflecting Back, Paraphrasing, Summarising,
- Challenging and ‘Reality Testing’

Break

Mock Mediation: Case Study 2

Group Discussion

Mock Mediation: Case Study 3

Group Discussion

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Saturday, 29 March

Day 2: Morning Session (9.00 am – 1.00 pm)

Recapitulation of Day 1

Lecture

The Psychological Blockages to Resolution – Part 2:

- Handling Emotions
- Understanding Behavioural Strategies
- Dealing with Coping Mechanisms
- Appreciating Choices

Group Discussion

Training Skills

Review: of Communication Skills - Part 3:

- Identifying themes
- The Importance of “Bracketing”
- Using “Deconstructing/unpacking/laddering”

Group discussion

Break

Mock Mediation: Case Study 4

Group Discussion

Mock Mediation: Case Study 5

Lunch

Day 2: Afternoon Session (2.00 pm – 5.30 pm)

Group Discussion

Lecture

Practical Aspects of Mediation – Part 2:

- Dealing With ‘Deadlock’
- Handling Strictly-Time-Limited Mediation
- Getting to “Good Enough”

Break

Mock Mediation: Case Study 6

Group Discussion

Mock Mediation: Case Study 7

Group Discussion

Mock Mediation: Case Study 8

Course Evaluation. Certificates.

END OF COURSE

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Working language:
English.

Certificates:
Participants will receive LADR and RGSL course certificate.

Book:
In addition to course handouts, each participant will receive the book by Dr Freddie Strasser and Paul Randolph "Mediation - A Psychological Insight into Conflict Resolution".

Course fee:
The course is financially supported by a grant of the government of the United States of America for Alternative Dispute Resolution Training Program at the Riga Graduate School of Law thus participants have to cover only part of total course expenses, that is, LVL 130 + VAT 18%.

Registration:
Deadline for registration is March 17, 2008. Maximum number of participants: 12.
Registration will be done on a "first come - first served" basis.
Please fill the registration form (attached).

Advanced Mediation Training

March 28-29, 2008.

Registration form

to be submitted by March 17.

The purpose of the training is to support implementation of mediation and alternative conflict resolution methods in Latvia. Practitioners working for the Latvian public or private sector, who need advanced mediator skills training, are encouraged to participate in the course. Maximum number of participants 12.

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| 1. | First name, surname | |
| 2. | Contact e-mail and telephone number | |
| 3. | Experience and motivation | please shortly describe your connection to mediation in Latvia, what training have you received in the past, why you would like to advance your skills and in what conflict areas, any specific issues that you would like the trainers to address, etc. |
| 4. | Information on the payee of course fee LVL 130+VAT 18% | a) if individual will pay the fee, please submit name, personal code and address, b) if an organization will pay, please send its name, legal address, registration number and bank information. |

Refund and cancellation policy: The fee must be paid before the course begins.

Fee is non-refundable unless a written notice is received by March 20, 2008

(by e-mail courses@rgsl.edu.lv).

Signature:

Date:

Registration form can be sent by e-mail: courses@rgsl.edu.lv or fax +371-67039240.

Inquiries by tel. 67039311, e-mail courses@rgsl.edu.lv